## **Better Body Training Membership Subscriptions**

### **Frequently Asked questions**

#### 1) Do I have to keep paying over holiday periods?

Yes- the subscription fees are split over the year, so you always pay the same monthly payment. This means there are no longer lump sums to find at the beginning of any course.

If you don't want to do this then a payment plan would be a better option for you.

#### 2) For Gold membership classes, how many face-to-face classes are included?

The Gold membership fees cover one regular face to face class per week for 39 weeks of the year.

However if you miss classes for holidays etc, you can then jump into extra classes on other weeks if you wish to, as extra catch ups.

No need to re-book, just turn up.

We ask everyone to advocate their prime class so we can monitor numbers.

Then there is some leeway for a couple of changes/swaps each week. We will monitor this using sign in registers and adjust numbers available to newcomers in membership categories if need be.

# 3) If I have to switch a face-to-face class on occasional times, would the possibility of getting into another one depend on numbers already subscribed to the one you hoped to join?

We will be monitoring numbers closely. We currently have plenty of slack in the system to accommodate people switching around a little. We will intervene and add more provision if this is the case. So no, you will simply be able to turn up.

# 4) Would the provision of classes be similar to the current schedules that we've had in recent years?

Yes. The aim is to make it feel like a club so you can turn up to a few different things as the mood takes you.

Still have questions? Message me:

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